

WORKING STUDENT - HARDWARE OPERATIONS (AUTOMOTIVE) M/F/X - BERLIN

We are HERE

Ever checked in somewhere on social media? Ever tracked your online orders? You might be using HERE Technologies every single day without even realizing it. You can find us everywhere: in vehicles, smartphones, drones or third-party apps. We believe that with the right people, we will continue to be a game-changer in the technology industry and improve the daily lives of people around the world.

HERE enables people, enterprises and cities around the world to harness the power of location and create innovative solutions that make our lives safer and more efficient. We transform information from devices, vehicles, infrastructure and other sources into real-time location services that play a key role in how we move, live and interact with one another.

The Team and the role

Hardware Operations is a team with the primary goal of ensuring developer and test teams get the Hardware they need (including their test cars) to do an excellent job and ensuring that we are there to minimize the impact of any issues with target systems. We also supports Sales and Marketing in order to integrate our latest technology into demo devices and demo vehicles. You will support team members in maintaining the next generation of in-car hardware systems, learning from them and making sure that we can support the teams as their HW needs grow.

Your key role will be to support internal teams (Development and QA) in HW activities

- Provide support updating customer hardware on desks and in cars
 - Provide intro sessions to people getting to know the system
 - Help diagnose problems so that we can troubleshoot and share with customer if needed
- Provide support keeping the test cars running
 - Help setup the cars for testing activities:
 - Installing cameras
 - Ensuring availability of logging and other tools
- Provide people with newly allocated HW
 - Keep asset tracking up to date
 - Identify gaps/needs when incompatibilities and new HW variants arrive

What you should bring along (qualifications)

- You are currently a student with interests in the field of electronics and computing in a bachelor or master degree program
- Keen interest in embedded systems (experience as a maker or studies in this area) and is interested to dig deeply into technical issues
- Good communication skills in English and German is a great advantage
- Can-do approach to problem solving and not afraid to take initiatives.
- knowledge of automotive tools like those from Vector would be an advantage

What do we offer

- 20hrs/week working student contract with a possibility to extend.
- If you have web development experience, we offer you an opportunity to work on web services in HW operations team.
- Opportunity to go to a customer location as and when required.